

QUALITY POLICY STATEMENT

This is the Quality Policy Statement of Countrywide Waste Solutions Ltd
It is our aim to fully understand the needs of our customers and we aim to routinely exceed their expectations through:

- **the commitment and expertise of our employees**
- **continuous improvement in the quality of our goods and services**
- **ensuring that we meet all statutory and regulatory requirements.**

We recognise the importance of our employees in achieving our business aims and therefore ensure that the relevant skills exist at all levels in order to meet the company's quality policy objectives.

Our success will be measured by:

- **customer satisfaction**
- **efficient operational processes**
- **increased market share and continuous growth**
- **the commitment and loyalty of our staff to provide the best possible service.**

This is a live document and will be reviewed regularly by the company directors.

This Statement has the complete backing of the board of directors. Suitable and sufficient resources will be allocated to ensure the targets set are achieved.